

Longstreth Return Form

Thank you for shopping with LONGSTRETH. We want you to be fully satisfied with items purchased from us. Otherwise, please return your purchase for refund or exchange. We ask only that your purchase be returned within 30 days and be in new and unused condition. The item(s) must be returned in the original packaging. Please refer to our catalog for more information on product guarantees. If the item you are returning is defective and under warranty, we will gladly replace. SPECIAL ORDER ITEMS will be subject to a restocking fee. Return freight is at the customer's expense, unless our mistake has necessitated the return. Please call 1-800-545-1329 with questions or concerns. Allow up to two billing cycles for credits to appear on credit card statements.

STEP 1: Call 1-800-545-1329 for your RA# (required for all returns).

STEP 2: Ship to : Longstreth Returns
78 Wells Road
Spring City, PA 19475

Your RA# _____

STEP 3: Please send your package back to us by UPS Ground or through the US mail service along with this completed form

CUSTOMER INFORMATION:

Name:
Customer number:
Daytime Phone #:
Evening Phone #:
If the ship-to address for exchanges is different from the original ship-to destination we used, please specify on reverse of this form.

Credit Card Information for Charges or Refunds

Visa MasterCard

Last 4 Digits of Card Number _____
(If you've used this card with us) Exp. ___/___/___

REASON CODES:

01 = size **03** = wrong item
02 = defective (please specify problem on reverse) **04** = other (please specify on reverse)

RETURNED ITEMS: If you have already placed a reorder to replace the returned item/s, please specify credit.

Quantity	Item Number	Description (including size and color if applicable)	Exchange for...	Or Credit?	Price	Reason Code

Any additional information or comments? Please use reverse of form. Thank you!

